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## **A MESSAGE FROM GRIFFIN FAST LUBE - JIFFY LUBE® FRANCHISEE**

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### **TO OUR LOYAL AND VALUED CUSTOMERS:**

At Jiffy Lube, we know you depend on your vehicle to do the important things in life. That's why we're open and ready to help you quickly and safely whenever your vehicle needs maintenance service.

Safety has always been a priority for us and today is no different. To help ensure your safety in today's uncertain environment, we've increased our routine cleaning and disinfecting, focusing on commonly touched surfaces such as credit card terminals, doors, handles, etc.

We've also made some important temporary changes to our service so that we can better protect everyone when you're in our service bays. Effective immediately, for your safety you will be invited to remain in your vehicle while we provide service. We'll bring the service to you!

Although, if you would prefer to wait in our lobby, that's ok too. Depending upon guidelines from local authorities, we may need to limit the number of customers allowed inside the lobby. Regardless of your needs and preference, please communicate with our team members so they can best serve you.

**SINCERELY,**

**GRIFFIN FAST LUBE - JIFFY LUBE® FRANCHISEE**